



Chicago Methodist
Senior Services

2023 AFFORDABLE SENIOR HOUSING COMMUNITY SURVEY RESULTS



AREAS OF HIGHEST SATISFACTION

95%

Say staff is
"friendly" or
"very friendly"

93%

Say building
staff is
accessible

90%

Received helpful
assistance with
paperwork

90%

Would
recommend
CMSS

84%

Say inclusivity is
shown to LGBT+
residents

80%

Are pleased with
their ability to
provide input

Affordable Senior Housing | Senior Connections | West Suburban | SASI Home Care | Residential and Memory Care



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