



Chicago Methodist Senior Services



# 2023 HARTWELL PLACE COMMUNITY SURVEY RESULTS

## AREAS OF HIGHEST SATISFACTION

**100%**

Reported overall satisfaction

**100%**

Say Executive Director is accessible

**92%**

Say skill of direct care staff is above average

**92%**

Say value for price paid is above average

**85%**

Say admin communication is "very good"

**85%**

Say responsiveness is well above average

Affordable Senior Housing | Senior Connections | West Suburban | SASI Home Care | Residential and Memory Care

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