



HARTWELL PLACE

2024 RESIDENT & FAMILY SURVEY



“Friendly and responsive staff. Clean and cheerful environment!”
-HP Family Member

100% say Executive Director is accessible & communication with administration is good

100% say residents have a meaningful relationship with staff

100% report overall satisfaction

100% are satisfied with the quality of care

Responses from an anonymous survey of resident family members conducted by an independent research organization.

**Affordable Senior Housing | Senior Connections | West Suburban Senior Center & LGBT+ Program
SASI Home Care | Assisted Living Memory Care**



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